



PARTICIPATION OF SOCIAL ACTORS IN THE
ACTIVITIES OF THE SUMMITS OF THE AMERICAS PROCESS

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REGIONAL AGENDA FOR DIGITAL TRANSFORMATION

**(Thematic consultations between civil society and social actors on
the mandates of the Ninth Summit of the Americas)**

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RECOMMENDATIONS

A. Ecosystems and connectivity

Proposal 1

- **Objective:** Develop a policy for each member state to advance strategic plans for digital transformation and innovation
- **Audit method:** 1. Date of rectification of OAS policy. 2. Creation of the country's internal policy on digital transformation.
- **Duration:** 6 months
- **Proposal level:** National

Proposal 2

- **Objective:** Incorporate in the appropriate digital platforms protection for persons with disabilities, the vulnerable and the marginalized, women, children, and those under protection of international law
- **Audit method:** 1. Percentage of actions on the platform that target persons with disabilities and the vulnerable
- **Duration:** 6 months
- **Proposal level:** Regional

Proposal 3

- **Objective:** Establish public policies that enable digital inclusion, universal access to financial services, and citizen participation with digital tools and media
- **Audit method:** Follow-up monitoring and evaluation
- **Duration:** Quarterly
- **Proposal level:** Regional, national, local

Proposal 4

- **Objective:** Apply networks for the integration of research and innovation, ICTs, digital infrastructures for economic, scientific and technological development for regional integration
- **Audit method:** Evaluation audit report
- **Duration:** Quarterly
- **Proposal level:** Regional, national, local

Proposal 5

- **Objective:** Encourage member states to adopt the dissemination of emerging and digital technologies
- **Audit method:** Monitoring and evaluation
- **Duration:** Quarterly
- **Proposal level:** Regional

Proposal 6

- **Objective:** Incorporate the appropriate use of emerging technologies and new technologies for integral development with inclusion and competitiveness
- **Audit method:** Reporting, monitoring and evaluation
- **Duration:** Quarterly and annual
- **Proposal level:** Regional

Proposal 7

- **Objective:** Consolidate regional initiatives as a strategy for digital transformation in the Americas that includes support for the inter-American system
- **Audit method:** Progress reports
- **Duration:** Quarterly, annual
- **Proposal level:** Regional

Proposal 8

- **Objective:** Coordinate with the Joint Summit Working Group for the implementation of programs, their execution, evaluation, outcomes
- **Audit method:** Monitoring and follow-up reports
- **Duration:** Proposal level: Regional

Proposal 9

- **Objective:** Insert a plan containing a mechanism for broadband Internet access and universal connectivity that guarantees equality in cyberspace, particularly in rural areas in the Americas.
- **Audit method:** Progress and implementation reports
- **Duration:** Quarterly
- **Proposal level:** Regional

Proposal 10

- **Objective:** Jointly develop an infrastructure program for interoperable, resilient, secure, reliable telecommunications networks with open architecture that are included in digital innovation policies.
- **Audit method:** Program implementation report with monitoring and follow-up
- **Duration:** Quarterly
- **Proposal level:** Regional, national

Proposal 11

- **Objective:** Promote the inclusion of research in digital transformation programs and the implementation of projects on national and regional networks in order to attain integration in world regions
- **Audit method:** Monitoring and follow-up on program implementation.
- **Duration:** Quarterly
- **Proposal level:** National

Proposal 12

- **Objective:** Create a policy that expands broadband connectivity to reach more technology-enabling environments with frequency harmonization in the region **Audit method:** Evaluation and monitoring report
- **Duration:** Quarterly
- **Proposal level:** Regional

Proposal 13

- **Objective:** Create a policy that expands broadband connectivity to reach more technology-enabling environments with frequency harmonization in the region **Audit method:** Evaluation and monitoring report
- **Duration:** Semiannual
- **Proposal level:** Regional

Proposal 14

- **Objective:** Build smart-territory strategies for the integral development of governments and financial inclusion with secure financial mechanisms that protect privacy and ensure human rights for citizens.
- **Audit method:** Evaluation and monitoring report
- **Duration:** Semiannual

- **Proposal level:** National, local

B. Open digital government

Proposal 15

- **Objective:** Apply modern mechanisms under international standards for the safe, responsible and lawful development and use of emerging technologies to combat disinformation
- **Audit method:** Evaluation monitoring accompanied by an outcomes fulfillment report
- **Duration:** Quarterly
- **Proposal level:** National

Proposal 16

- **Objective:** Develop and incorporate a policy by which national laws support freedom of expression, stability, security and transparent governance in the use of the Internet.
- **Audit method:** Policy implementation/fulfillment report
- **Duration:** Quarterly
- **Proposal level:** National

Proposal 17

- **Objective:** Develop a program to update administrative procedures and modernize public services with a view to the digital transformation of governments.
- **Audit method:** Monitoring and evaluation, performance audit
- **Duration:** Semiannual
- **Proposal level:** Regional

Proposal 18

- **Objective:** Update programs to include mechanisms for transparency, efficiency, and accountability for democracy with citizen participation in public management through the use of technology in each state
- **Audit method:** Audit report with monitoring and follow-up to reflect outcomes
- **Duration:** Semiannual and annual
- **Proposal level:** Regional, national

Proposal 19

- **Objective:** Develop digital transformation policies to update the financing mechanism in the Americas.
- **Audit method:** Outcomes report
- **Duration:** Quarterly and annual
- **Proposal level:** Regional, national

Proposal 20

- **Objective:** Strengthen digitalization with a program of services, processes and procedures, with standard reporting between states for the recognition of digital border certificates.

- **Audit method:** Report on outcomes, monitoring, and implementation follow-up **Duration:** Quarterly and annual
- **Proposal level:** Regional and national

Proposal 22

- **Objective:** Update the policy to establish a public management program that includes transparency in the use of open data, digital technologies, and algorithms that allow auditing and technical evaluation based on the laws of each state
- **Audit method:** Reporting, monitoring and follow-up
- **Duration:** Annual
- **Proposal level:** National

Proposal 23

- **Objective:** Develop a policy that allows the online issuance of government permits with a public management window to prevent corruption and promote competitiveness
- **Audit method:** Report on implementation and outcomes
- **Duration:** Annual
- **Proposal level:** National

Proposal 24

- **Objective:** Establish public policies that contain mechanisms that include statistical data and digital technology statistics for digital impact assessment
- **Audit method:** Monitoring and evaluation report
- **Duration:** Annual
- **Proposal level:** Regional, local

Proposal 25

- **Objective:** Develop programs and regulations for use by public services that integrate public and private actors
- **Audit method:** Monitoring and evaluation
- **Duration:** Annual
- **Proposal level:** National

Proposal 26

- **Objective:** Integrate digital transformation policies for public servant development, capacity- and leadership-building, and public trust.
- **Audit method:** Implementation report
- **Duration:** Annual
- **Proposal level:** National

Proposal 27

- **Objective:** Incorporate programs that include regional regulations for tools with network digital transformation solutions

- **Audit method:** Monitoring and follow-up
- **Duration:** Quarterly
- **Proposal level:** Regional, national

C. Cybersecurity

Proposal 28

- **Objective:** Incorporate actions into a regional strategic policy for computer emergency response teams (CERTs) with a view to a trusted digital environment for cybersecurity.
- **Audit method:** Monitoring and evaluation
- **Duration:** Annual
- **Proposal level:** Regional, national

Proposal 29

- **Objective:** Develop a capacity-building program for cybersecurity risk management in the digital environment
- **Audit method:** Follow-up report
- **Duration:** Quarterly
- **Proposal level:** National

Proposal 30

- **Objective:** Update the Council of Europe conventions on cybercrime to include user, consumer, and citizen protection
- **Audit method:** Reporting, monitoring and follow-up
- **Duration:** Semiannual
- **Proposal level:** National

Proposal 31

- **Objective:** Strengthen the human rights framework to prevent, investigate, prosecute, and detect the misuse of technologies for human trafficking, migrant smuggling, sexual exploitation of minors, sexual violence, illicit drug trafficking, arms trafficking, and money laundering; and promote international cooperation among member states
- **Audit method:** Reporting, monitoring and follow-up
- **Duration:** Annual
- **Proposal level:** National

Proposal 32

- **Objective:** Adopt policies in accordance with the legal system of each member state that include technical assistance, programs, projects, capacity transfer, and cybercrime prevention
- **Audit method:** Reporting, monitoring and follow-up
- **Duration:** Annual
- **Proposal level:** National

Proposal 34

- **Objective:** Incorporate academic programs on security, coordinated actions for digital trust in the face of digital risks
- **Audit method:** Monitoring and follow-up
- **Duration:** Quarterly, annual
- **Proposal level:** National

D. Economic growth and competitiveness

Proposal 35

- **Objective:** Strengthen the economy, with inclusiveness, resilience, and equality in the use of digital technology
- **Audit method:** Monitoring and follow-up
- **Duration:** Quarterly
- **Proposal level:** National

Proposal 36

- **Objective:** Update the implementation of digital technology to develop competitiveness in the digital economy.
- **Audit method:** Monitoring and follow-up
- **Duration:** Quarterly
- **Proposal level:** National

Proposal 37

- **Objective:** Strengthen entrepreneurship for the protection of ICT intellectual property
- **Audit method:** Monitoring and follow-up
- **Duration:** Quarterly
- **Proposal level:** Regional, national

Proposal 38

- **Objective:** Apply the use of digital technology for patient accessibility, service delivery, and digital access.
- **Audit method:** Monitoring and follow-up
- **Duration:** Quarterly
- **Proposal level:** National

Proposal 39

- **Objective:** Implement regulatory frameworks with policies that facilitate the free flow of cross-border data, digital trade in goods, and services for user data and privacy protection
- **Audit method:** Report
- **Duration:** Quarterly
- **Proposal level:** Regional

Proposal 40

- **Objective:** Program for the development of smart industries for clean energy
- **Audit method:** Report
- **Duration:** Quarterly
- **Proposal level:** National

Proposal 42

- **Objective:** Implement a technology program for the tourism sector that includes resilient sustainability
- **Audit method:** Monitoring and follow-up
- **Duration:** Semiannual
- **Proposal level:** National and local

Proposal 43

- **Objective:** Policies for the use of digital payments with digital services.
- **Audit method:** Implementation report
- **Duration:** Semiannual
- **Proposal level:** National

Proposal 44

- **Objective:** Insert in programs on digital management tools for climatic phenomena, disasters, and emergencies
- **Audit method:** Monitoring and follow-up
- **Duration:** Semiannual
- **Proposal level:** Regional, national, local